



Control Number: 50664



Item Number: 120

Addendum StartPage: 0

**HARRIS COUNTY WATER CORPORATION**

P.O. Box 130179 Houston, Texas 77219

Office 713-681-0070 ext. 102 Fax 713-681-0570

Dear Valued Customer,

Harris County Water Corporation has implemented a response to Covid- 19 and our service will continue without interruption. We are taking steps to help our customers through these trying times. Effective April 1, 2020 we have suspended service disconnections for 30 days. We encourage our customers to continue making payments in order to avoid adding to any outstanding balance, we will be offering payment plans to customers who indicate either an impact or hardship as a result of Covid-19. We value our customers and are here to help and encourage you and our community,

Sincerely,

The staff at Harris County Water Corporation